

Admin Support Role Description

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POSITION	Admin Support
RESPONSIBLE TO	Administrator
RELATIONSHIPS	Founder General Manager All staff Volunteers
HOURS	10-15 hours
POSITION OUTLINE	Supporting general and data administration functions, particularly maintenance and integrity of databases and software applications. Including: - Maintenance of Carer Master database - Maintenance of Donor CRM - Maintenance of Google AppSheet applications - Validation of data to maintain high integrity of data - Create reports from systems as required - Bulk texting for various campaigns/programmes - Telephone support for campaigns/programmes - General event and campaign support - Xero reconciliation - Supporting client referral process As well as other tasks and projects as required.
KEY ATTRIBUTES	Understand and work towards supporting and achieving the Vision and the Values of the Trust Organised and methodical with excellent communication skills, a high level of analytical thinking and strong attention to detail. Handle confidential client information with care and integrity. Actively being a part of and contributing to working within a team. This includes staff and volunteers.